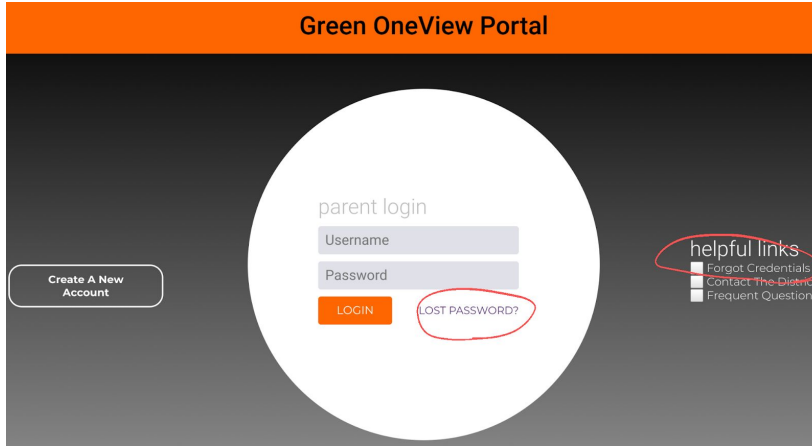


I forgot my Password

If you have forgotten your password, don't worry you are not the first and certainly will not be the last. To remedy this, click on "LOST PASSWORD?" directly to the right of the "LOGIN" button or "Forgot Credentials" located on right under "helpful links".



You will be presented with two questions in **BOLD**. The top question is "**Forgot Parent Login ID?**" ignore this question. Instead look at the Second option "**Forgot Parent Account Password?**"

At this point you will be requested to **Type your Parent Login ID** (this will be the email you used to create your account). Click on submit once you have done so.

In a few minutes you will receive an email. This email will be from greenoneview@esvmail.com. In this email you want to find a large blue link with the words "Account Password Reset". This is located directly under "**Please click on the below link to reset your password:**". You will be brought to a webpage that asks you to Reset Parent Account Password. Enter your new password. Once you have created and confirmed your new password click on "Dashboard Home Page." Congratulations your password has been reset now attempt to login.